ABDULLAH AL MASUD

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I am a technology enthusiast from Dhaka, passionate about continuous learning & self-improvement. Currently, I am developing my skills in Android Studio, app development, web development, & design through consistent practice & hands-on projects. I focus on creating user-friendly & visually appealing mobile & web applications,I actively **contribute to open-source projects & collaborate with other developers** to expand my knowledge & gain practical experience. Committed to staying updated with the latest technological trends, I aspire to grow into a proficient software developer. I enjoy working in creative & solution-focused environments that offer opportunities for learning & growth.

Experience

FIRST SECURITY ISLAMI BANK PLC

Office Assistant

Worked as a reliable Office Assistant at First Security Islami Bank PLC (Located in Gulsan 1, Head Office), for 1.5 years, providing essential support to daily office operations.

OTOBI FURNITURE LTD

As the Govt **VAT Paper's Organizer** Manager at OTOBI Furniture Ltd (Located in Gulsan 1, Showroom), I successfully managed the full spectrum of tax-related functions, ensuring strict compliance with all VAT and tax regulations. I oversaw timely and accurate preparation and submission of VAT returns, corporate tax filings, and related documentation.

LEOPARD CALLING SERVICE

Customer Care Agent

Worked as a Customer Care Agent at Leopard Calling Service (Located in tejgaon industrial area), providing outstanding customer support and ensuring client satisfaction over a period of more than two years. Skilled in managing high volumes of inbound and outbound calls, addressing customer queries, troubleshooting issues, and delivering prompt, effective solutions. Maintained accurate records of customer interactions and feedback to help improve service quality

CLUSTER DEV (REMOTELY)

Customer Support Agent,

As a **Desh Bangla Keyboard Support Agent** at **ClusterDev** (Located in Kochi, Kerala, India), my primary responsibility is to communicate directly with users. I listen to their issues, understand their problems related to the Desh Bangla Keyboard, and report them to the relevant team for further action. This role has helped me develop strong communication skills, patience, and a better understanding of user needs and feedback handling.

Educations

TNT BOYS HIGH SHOOL,BANANI

Exam : JSC
Board — Dhaka
Passing Year : 2017
Result/GPA : 3.84 (Out of 5.00)

BANGLADESH OPEN UNIVERSITY

Exam : SSC
Board — Dhaka
Group — Commerce
Passing Year : 2021
Result/GPA : 3.69 (Out of 5.00)

BONGO ACADEMY

Courses : Zero to Hero Android
Institute Webs : Bongoacademy.com
Passing Year : Outgoing
ID : 579**8

Language Proficiency

LANGUAGE	READING	LISTENING	WRITING	SPEAKING
BANGLA	EXCELLENT	EXCELLENT	EXCELLENT	EXCELLENT
ENGLISH	EXCELLENT	MODERATE	EXCELLENT	GOOD
HINDI	N/A	EXCELLENT	N/A	EXCELLENT

Ongoing Journey!

WEB DESIGN

Skilled in creating modern, responsive, and user-focused web designs with strong attention to aesthetics, performance, & usability.

WEB DEVELOPMENT

Experienced in developing fast, secure, and scalable websites using modern technologies, ensuring responsive design and seamless user interaction.

JAVA

Writing Java code so solid, even coffee needs a break — reliable, scalable, and ready for anything.

DART

Using Dart to build apps so responsive, users think they're magic — no rabbits, just code.

JAVASCRIPT

Turning complex logic into clean, readable JavaScript — because bugs are the enemy, and code should be a joy

PYTHON

Pythonista crafting code that's so clean, even your IDE applauds — solving problems one elegant script at a time

NODEJS

JavaScript into backend brilliance with Node.js — because servers deserve to be as cool as the frontend.